



BEACH CLUB VENUE FAQs

What is Beach Club?

The Island the world's first floating beach club, which can be positioned anywhere on Sydney Harbour and has been designed to replicate the beach clubs found in such luxurious European destinations such as the South of France. "Beach Club" is our public event which we host every weekend in Athol Bay.

How do we get on The Island? Can I use my own boat?

We have a private water taxi, which runs a shuttle service from Double Bay Wharf from 1pm and every 30 minutes to take you to and from The Island. Our water taxi is on call so guests can leave as they please. We can accept drop off's from most boats however, we require that it is pre arranged.

Can your water taxi pick us up from anywhere else but Double Bay Wharf?

For Beach Club, all water taxi transfers are from Double Bay Wharf only.

What time do your events start/finish?

Beach Club starts at 1pm and usually finishes late around 9pm. If these times ever change there will be a note when purchasing tickets.

How do I purchase tickets?

Tickets are available for Ambassadors and their friends and are simply pre-purchased online which puts you on the guest list for the day. If you don't have access to the ticketing section of the website simply request an Ambassador account, which will remain pending until approval. Approval will be realised via email confirmation.

How much are tickets and what does this include?

Beach Club tickets are \$45 per person on Saturdays and \$40 per person on Sundays, which covers the return water taxi transfers, venue entry and a welcome drink upon arrival.

Can I reserve an area?

Table and Banquette bookings are available for purchase to guarantee a reserved area. These include your own reserved seating, beverage inclusions, a personal waitress and bottle service. The packages also include return water taxi tickets for up to 8 people, you can find these packages at the ticketing section.

Can I reserve an area without purchasing a package?

We cannot guarantee one as our packages sell out for most events, but in the case that there are some available it is saved for the first guests to arrive on the day. Without a package we still have seating available and The Island is still a great experience!

I'm unable to purchase tickets?

If access is not authorized it is likely that you have not been approved as an Ambassador yet, as our systems have not recognized you or we have reached our limit of Ambassadors for the time being.

Can we bring our own food?

We have caterers on board who serve a range of food including a variety of vegetarian, gluten and wheat free options for the duration of the event. These can simply be purchased on the day and please email beachclub@theislandsydney.com for a copy of our latest menu.

Can you swim off The Island?

Yes! We have our own swimming pool in the harbour, for which to swim in you will need to bring your own swimmers and towels.

What happens when it rains? Is The Island undercover?

In case of wet weather, The Island is never closed or cancelled- we have a fully extendable roof that covers the entire venue, and also side covers to protect from the wind. Only in the rare event of dangerous conditions will we cancel or postpone an event.

If I decide to cancel or not come to an event, can I get a refund or credit?

Unless we cancel an event due to unsafe conditions, we are not able to offer a refund or credit. Due to the high weekly demand and limited capacity of tickets at our events, you would have to provide at least 14 days notice and which would be assessed by a case basis.

Do you have music on board?

To experience the finest in Sydney Harbour luxury please contact:
beachclub@theislandsydney.com | 0424 189 123

Yes- we have a variety of Sydney's best DJ's playing throughout the entire day, plus the occasional live performers and special guests!

What is the door policy & dress code?

- We do not facilitate bucks parties
- Bookings of over 10 guests need to include both male & female attendees to ensure a balanced ratio
- No visible tattoos including on the neck
- No loose singlets upon entry
- No paraphernalia e.g. Sashes or dress ups
- Smart, casual dress is appropriate for this event and heels are acceptable

We reserve the right to refuse entry for any anti social behaviour, failure to comply with our door policy or potential responsible service of alcohol risks.

SOLD OUT Beach Club Events

If it is sold out, is there still any tickets available? As The Island is a 330 person capacity boat, once we hit this capacity we are unable to sell any more tickets to ensure the safety of all passengers on the day.

Can I book out The Island exclusively?

We are available for Exclusive Hire from Monday to Friday depending on availability. Email bookings@theislandsydney.com to discuss your event requirements with our professional event managers.

We look forward to seeing you on the day!

The Island Team